

Canary Wharf SNT Ward Panel

Tuesday 8th September 2020 at 7pm

Meeting held on MS Teams

Agenda

1. Introduction by Police, Councillors, those involved in meeting, anybody else who wants to declare their attendance (not everybody needs to say hello as may take too long)
2. Rules of meeting, how to ask questions i.e. comment in chat, Raise your hand
3. Open discussion of current issues & problems in the area
4. Discuss and agree three ward 'promises' for Police & others to focus on between now and next ward panel meeting
5. Any other issues including COVID impact & Neighbourhood Watch
6. Format of next meeting: online and physical?
7. Need to recruit additional people to fill Chair/Vice-Chair/Secretary roles
8. Date of next meeting?

Attending:

Abu Tajwer (chair)

Cllr Andrew Wood,

Cllr Kyrsten Perry,

Caroline Watts (LBTH Antisocial Behaviour
& Community Safety Officer)

PC James Fraser, Ward SNTeam

Guy Hicks (OHG ASB Team)

*and approx 20 others online (see chat notes
at the end of the minutes)*

- 1) Abu (Chair) introduced the meeting.
 - Sarah Khan is the new Sergeant on the team. James Fraser is the PC and Amanda the PCSO.
 - Caroline Watts from Tower Hamlets will be leaving the TH Team on 18th September.

Current Issues and Problems in the Area

- 2) **AirBnB Parties** – this has been causing more problems recently as they are being used to have parties. The SNT is having difficulty contacting landlords. There are complicated rules about enforcing licensing airBnB.
Please contact Caroline or PC James if you know where this is happening. Disturbances like this can be addressed through the noise nuisance service (8pm to 3.30am Thurs-Sunday Tel: 020 7364 5000 - hold to speak to the call handler).
- 3) There is an **ASB reporting flyer** that Caroline will pass on to the chair

- 4) There was concern that:
- Police do not often seem to respond to reports of groups of young people gathering. This should be a priority during the pandemic.
 - When residents report issues to the TH ASB team or police they don't get any feedback or response.
 - There is a concern that because there is little police response, some residents have taken investigation into their own hands eg bike theft

Police and TH explained that they have to prioritise their resources and cannot do everything they want to.

- 5) **Bike thefts** – these have increased considerably but even when they are caught on camera identification is difficult because everyone is wearing masks.
The thieves are known locally and have been seen selling them on at Chrisp Street Market.

- 6) **Stabbings** –
- a) The current incidents have been targeted on specific individuals involved in crime and are not just random attacks.
 - b) These violent incidents are related to drug and gang issues and are about territory or money.
 - c) None of the recent attacks have been in our ward. They have taken place at Crossharbour DLR, Blackwall, and at Nisa/ Manchester Road.
 - d) Patrols have been noticeably present in the parks acting as a deterrent.
 - e) James will ask for extra street patrols to reassure residents.

- 7) Canary Wharf Ward is one of the **safest wards** in the Borough – there is only 1 ongoing TH ASB case in this ward at the moment.
There do need to be more cameras, and there can be temporary ones put in if the need is identified.

- 8) **NOX canisters** – The ASB connected with the dumping of the canisters is also a problem. Please use the “Love Your Neighbourhood” app (LYN) to map these incidents to help build up the picture for TH.

- 9) **Graffiti** – this needs to be reported through the LYN app. If it is offensive it will be removed within 48 hours.

10) Concerns to be considered for prioritising:

- Millharbour and the streets off them are areas that need highlighting for ASB
- Drug dealing by the cinema in Hertsmere Road,
- Byng St/Manila Street drug dealing
- Bicycle Thefts
- Marlin apartments AirBnB in Byng Street

- Engine Revving in Cassilis Road

3 agreed Priorities:

- ASB in Millharbour / West India Quay /
- Bicycle thefts and selling
- AirBnB partying

11) **Neighbourhood Watch** – this will be a big help to the police and ASB teams for information sharing.

Groups need to be manageable so not too big and may be a tower block or a few blocks /streets.

Information about setting it up will be circulated to the panel later.

The national NW group is currently talking to the police in TH about liaising with them.

12) The police were very effective in stopping the **tunnel run**.

13) **The ward panel way forward:**

Online meetings are a bit restrictive for some people who have difficulty accessing it and other residents are only able to attend in an online format, so maybe a physical, face to face meeting with an online presence will be best so both kinds of residents are able to have access and input.

Ward Panel organisation: Tina Bragaglia volunteered to support Abu in the panel organisation.

Arthur will continue to take notes.

Abu is setting up a website for the group and this is already in a basic form.

14) The **next meeting** will be in January, date to be arranged – possibly weeks of 11th or 18th.





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**ARE YOU EXPERIENCING ANTI-SOCIAL
BEHAVIOUR?
DO YOU HAVE INFORMATION CONCERNING
THIS ISSUE?**

The Police, the Council (in particular Safer Neighbourhood Operations, who work to reduce ASB), the social landlords and other agencies are all committed to working in a partnership approach to resolve anti-social behaviour and incidents causing nuisance and disturbance.

If you would like to inform us of your concerns in a confidential manner or provide us with any information which may be useful to the Council or the Neighbourhood Policing Team, please contact us.

In emergencies, please call the Police on 999 immediately.

In non-emergencies, please will residents call the Police on 101, preferably while the incident is happening.

Reports may be made online to

<https://www.met.police.uk/ro/report/asb/asb/report-antisocial-behaviour/>

Or you can contact Canary Wharf Safer Neighbourhood Team
Canarywharf.snt@met.police.uk

Tel: 020 8721 2850

Or reports may be made anonymously to Crime Stoppers
Tel: 0800 555 111 or on line to <https://crimestoppers-uk.org>

Incidents may also be reported to the Council via the web-page www.towerhamlets.gov.uk and selecting the "Report It" option. A list of services will be displayed which includes "Anti-Social Behaviour"

The council switchboard number is 020 7364 5000

The ASB Team can be contacted on 020 7364 0401 if you are unable to use the internet.

If the issue is regarding social housing or is happening within your block or estate, the report may be referred to your social housing provider or housing association.

The Environmental Health Noise Service can be contacted on telephone 020 7364 5007

From Thursday to Sunday between 8pm and 3am, they offer an out of hours service and will contact you and endeavour to visit the location.

Rough sleepers may be reported to Streetlink, who will liaise with local services

www.streetlink.org.uk

Tel: 0300 500 0914

Thank you for your time,
we look forward to hearing from you

Canary Wharf Safer Neighbourhood Ward Panel 8th September 7pm via MS

Teams

Chat

[19:13] Michael Byrne (Guest)
sensible but gutting!

[19:13] KYC (Guest)
Hello, there was a very loud party in Blyth Close e14 on 30th Aug from lunch time till 2am in the morning. Also seem like millennium drive seem to be a hot spot for drug deal exchange.

[19:13] Tasnim Shah
Who will be your successor Caroline

[19:14] Michael Byrne (Guest)
in other words, nobody will actually take over..... As if they could!

[19:16] Ralph (Guest)
Perhaps a reminder of the current promises?

[19:17] Andrew Wood (Guest)
We have a completely new Police team and it is a long time since the last meeting + COVID so we decided to focus on the new promises rather than review the old promises

[19:18] Tasnim Shah
ASB reporting - sometimes unclear who is responsible/taking action the Police or the Council??

[19:19] RS (Invitado) (Guest)
There's been a substantial increase of ASB in form of noise pollution in late night parties, cars revving, speeding, reckless driving around Millharbour, Marsh Wall, Cassilius road on a weekly basis, NOX in parties around the whole Isle of Dogs and dumping all the cannisters on the road and other trash. Ability Place car park has been

one of the most affected places. We need more police patrolling around the whole of Isle of Dogs.

[19:20] Tasnim Shah
Can you pick up with the Management Companies for flats?

[19:20] Ralph (Guest)
Drug dealers are running around on electric scooters. Is anything being done to intercept them?

[19:20] RS (Invitado) (Guest)
The guideliness for reporting also need to be streamlined and to make it easier. The council are completely helpless dealing with noises coming from private flats.

[19:20] John Wallace (Guest)
James, where do we send the flat details to?

[19:21] Caroline Watts
We developed a flyer about reporting ASB and crime specifically for Canary Wharf. It provides the contact details and advice. I will send this to Abu after the meeting for distribution

[19:21] Tina B (Guest)
It's not just air b n b

[19:21] RS (Invitado) (Guest)
Delivery drivers also engage in reckless driving by going over the pavement directly to the gates/doors instead of waiting by the kerb side.

[19:23] John Wallace (Guest)
90

[19:24] KYC (Guest)

Is there way we can put pressure on the landlord or property management where these incidents happened? As we constantly writing to the property management and they write to the landlord, things doesn't get resolved.

[19:26] Tasnim Shah

surely if there's large groups of people then that's breach of social distancing

[19:28] KYC (Guest)

In my case, the property management withhold the landlord contact information therefore we are unable to contact the landlord directly.

[19:28] Andrew Wood (Guest)

Out of Hours and Daytime Noise services
The Out of Hours Noise Response Service is available every evening from Thursday to Sunday, 8pm – 3.30am.
Tel: 020 7364 5000 (hold to speak to the call handler).

[19:28] RS (Invitado) (Guest)

Tower Hamlets Environmental Protection Officers aren't helpful at all! I think there's only one person for the whole isle and 1 person for handling calls and reporting. Why can't police deal with private flats? My understanding is that they can only deal with things happening on public roads so if the noise is coming from a party in a flat/house, then the police cannot do anything and we have to contact the council

[19:39] Ralph (Guest)

So this basically means that unless there is a high priority - nothing will happen?

[19:39] Ralph (Guest)

What % of 101 calls get attended?

[19:41] Wojciech Paczos

What about the other two questions from Tasnim Shah?

1. Drugs?
2. Increased bike thefts with little response from the police?
- 3.

[19:42] Tasnim Shah

Caroline that out of hours number is very difficult to speak to anyone - there is an automated system which is not helpful

[19:43] Hylton Bellinger joined the meeting.

[19:46] Tina B (Guest)

Are people fully aware of how to report and what constitutes asb

[19:47] Tasnim Shah

Not totally

[19:48] Wojciech Paczos

does it mean that pre-covid your standard procedure was to identify bike thieves and now you cannot do that because they have face masks?

[19:48] Ralph (Guest)

CCTV!! That works

[19:48] Tasnim Shah

More police presence

[19:48] Tasnim Shah

CCTV

[19:48] Tasnim Shah

Feedback when reporting issues

[19:48] Tasnim Shah

Police and Council working together

[19:49] Tasnim Shah

Enabling ease of reporting

[19:52] Hylton Bellinger
Stabbing at NISA last week, 4 criminals enter wearing masks and nobody was suspicious but 6 months ago people would stop them at the door. Police can't identify them and someone is now in a terrible state.

[19:54] Tina B (Guest)
With the darker nights we need more patrols

[19:54] Ralph (Guest)
Where do the Police think there should be improved CCTV - to help them focus on crime.

[20:00] Ralph (Guest)
There's virtually no lighting along the river on the Samuda estate

[20:01] Helen (Guest)
Because of summertime, it's hard to say anything about lighting lately.

[20:08] Ralph (Guest)
Saunders Ness Road by Island Gardens Park. Selsdon Way. Pumping Station on Stewart Street by the river.

[20:09] Caroline Watts
If anyone is aware of shops selling Nox canisters, we would be very interested and refer this to our Trading Standards section

[20:11] Andrew Wood
Love Your Neighbourhood App is on Apple and Android phones. It allows you to report a range of issues including graffiti, dumped rubbish, abandoned vehicles etc etc. You take a picture and the app will record your location as well. It is very useful and free to use.

[20:12] Tasnim Shah

I think the bigger issues are asb, drugs, thefts, and robberies/stabbings

[20:14] Tasnim Shah
Millennium Drive

[20:14] RS (Invitado) (Guest)
Larson Walk and Lanterns Way

[20:15] RS (Invitado) (Guest)
A couple of airbnb flats for parties

[20:15] Caroline Watts
Millharbour - there are plans to install bollards to prevent cars accessing some of this area to prevent the ASB from vehicles

[20:15] John Wallace (Guest)
James as you know Manilla Street and the car park there is prevalent drug dealing

[20:16] Helen (Guest)
Is there a police presence at night at all?

[20:17] John Wallace (Guest)
Day and night

[20:17] Ralph (Guest)
Perhaps pay attention to men in track suits on electric scooters

[20:18] RS (Invitado) (Guest)
Andrew, appreciate that James and the team are during day time however if there are more issues during late evening, is there a case to be made to have more officers during that time?

[20:18] RS (Invitado) (Guest)
We need officers and patrolling happening when it's most likely to happen so they can act as deterrent.

[20:19] Helen (Guest)

Groups of youths gathering, smoking dope and urinating in public. And lots of littering.

[20:19] Michael Byrne (Guest) left the conversation.

[20:19] Caroline Watts

At night there are police response teams. If we identify a specific area where resources are required we can request extra resources such as NTF, PTF, THEOs, Youth workers

[20:21] RS (Invitado) (Guest)

Caroline but that would rely on residents reporting it. My view is that the police should be more proactive given that we have given enough reports of where they are happening so the approach is a more direct one instead of being reactive with the Response Team.

[20:22] Tasnim Shah

Blyth Close too

[20:22] Ralph (Guest) left the conversation.

[20:23] RS (Invitado) (Guest)

The modified exhaust os many cars revving and running it down is also very dangerous and problematic

[20:23] Helen (Guest)

Agree RS

[20:24] Sofia Sousa (Guest) left the conversation.

[20:24] Andrew Wood

RS I agree but that is a conversation to have with senior officers about shift patterns. One of the problems we have is that too often our local Police teams get pulled off to do other work (which should not happen).

[20:24] RS (Invitado) (Guest)

Before we end this meeting, please could James and team have a look at the chat transcript? A lot of good info discussed here.

[20:25] RS (Invitado) (Guest)

Andrew, can we as residents facilitate that conversation with senior officers? Or what are the next steps for this?

[20:25] Tasnim Shah

When is there a specific meeting for Blackwall & Cubitt Town Ward?

[20:26] Andrew Wood

RS I think I can download chat and can share later with James and his colleagues

[20:28] RS (Invitado) (Guest)

Thanks Andrew

[20:30] Tasnim Shah

Well done on stopping the tunnel run event

[20:31] Andrew Wood

In terms of meeting with senior officers, there is a TH Safer Neighbourhood Board and the Vice-Chair of that who runs another ward panel who is planning to raise the issue

[20:31] Arthur (Guest)

how big an area is a neighbourhood watch group?

[20:32] Helen (Guest)

Brilliant! Car noise is a huge problem in Cubitt Town Blackwall, but I know that's not relevant for Canary Wharf ward.

[20:33] Rohul Miah left the conversation.

[20:33] Tina B (Guest)

If you look on the website and put your postcode in you can see your local group

[20:33] Andrew Wood
The Safer Neighbourhood Board is like this ward panel but at a Tower Hamlets level and normally includes ward panel chairs

[20:34] RS (Invitado) (Guest)
Helen, car noise is also very relevant here! As we have highlighted before, the car parties and engines revving happen here quite often, regardless of the time...

[20:35] Helen (Guest)
I think this meeting has worked, but physical is better if possible.

[20:40] Fraser James O - CE-CU
CEmailbox.canarywharf@met.police.uk

[20:41] Fraser James O - CE-CU
Met Police Canary Wharf mailbox

[20:42] Arthur (Guest)
please put your email address here if you are not on the mailing list and would like to be kept in touch

[20:42] Helen (Guest)
helenstoddard@protonmail.com

[20:43] RS (Invitado) (Guest)
ruiwy1@gmail.com

[20:43] Helen (Guest)
Those sites are great. Does Cubitt Town have one that anyone is aware of?

[20:43] Tasnim Shah
tasnim.shah@gmail.com

[20:43] Tina B (Guest)
tina.bragaglia@gmail.com

[20:44] Tajwer, Abu
chair@canarywharf-wp.org

[20:44] John Wallace (Guest)
johnjwallace01@gmail.com

[20:44] Tasnim Shah
Helen, I'm trying figure out/get involved in the Cubitt Town ward too

[20:45] Helen (Guest)
You'd be great Tasnim.

[20:45] RS (Invitado) (Guest)
Thanks abu!

[20:45] Helen (Guest)
Thanks Caroline!

[20:45] Caroline Watts
Well done Abu - and Andrew, Krysten & James. Thank you everyone

[20:45] RS (Invitado) left the conversation.

[20:46] Tasnim Shah
Helen - Not sure I have much capacity - so unreliable but would dip in and out!

[20:48] Tasnim Shah
Thank you Abu/Andrew et al - stay safe, don't have nightmares and catch up soon...

[20:49] Andrew Wood
The Sergeant responsible for BCT was not on the call tonight

[20:52] Johanna Kaschke left the conversation.

[20:53] Helen (Guest)
Thanks Andrew, Krysten, James, Abu!